Remote Triage Physiotherapist

## Job details

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| Job title: | Remote Triage Physiotherapist |
| Department: | NHS MSK |
| Location: | Remote |
| Reporting to:  (job title only) | NHS MSK Team Leader |
| Job purpose: | To deliver excellent remote assessments and evidence-based treatment. Capable to practice autonomously and maintain clinical records in line with HCPC and CSP standards. Able to meet clinical and service based KPI’s whilst maintaining excellent customer service. |
| Role and Responsibilities: | * Carrying out remote assessments and where required follow up sessions * Meet clinical and service based KPI’s * Ability to manage complex presentations and escalate to the MCATS team appropriately * Notes keeping in line with HCPC and CSP guidance * Moderate IT literacy required |
| Clinical Governance:  (where applicable) | To ensure all treatment and documentation is in line with HCPC and CSP standards. Practice in line with relevant internal policies (e.g. serious diagnosis policy and incident reporting). |
| Training and supervision: | Established training and supervision programme encompassing 1:1, group, and self-directed training. |
| Additional information: | Remote based work and suitable internet speeds will be required. IT equipment will be provided. |

# Person specification

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|  | **Essential** | **Desirable** |
| **Qualifications** | * + BSc or MSc (pre-reg) in Physiotherapy |  |
| **Experience** | * + Previous experience as an MSK Physiotherapist | * + Previous experience in an NHS setting   + Previous experience in a telehealth setting |
| **Skills/knowledge** | * IT literate – strong level required |  |
| **Specialist training** |  | * + CPD that includes psychologically informed physiotherapy practice such as motivational interviewing or health coaching |
| **Personal competencies and qualities** | * Excellent verbal and written communication skills * High level of enthusiasm and motivation * Ability to work individually or within a team and foster good working relationships * An awareness of and commitment to supporting and facilitating diversity and inclusion * Ability to work under pressure * Excellent time management skills |  |

# Version Control

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| Owner: | Human Resources | Review: | Annually | Classification: | 1 (Proprietary) |
| Author: | Human Resources | Version: | V1.1 | Status: | PUBLISHED |
| Date Published: | 03/12/2019 | Code: | TBC |  |  |

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| Version: | Date: | Summary of Changes |
| V1.1 | 03.12.19 | Document copied onto authorised VHG branded Policy Template (original had no coding) |
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