Remote Triage Physiotherapist

## Job details

|  |  |
| --- | --- |
| Job title: | Remote Triage Physiotherapist  |
| Department: | NHS MSK |
| Location: | Remote  |
| Reporting to: (job title only) | NHS MSK Team Leader  |
| Job purpose: | To deliver excellent remote assessments and evidence-based treatment. Capable to practice autonomously and maintain clinical records in line with HCPC and CSP standards. Able to meet clinical and service based KPI’s whilst maintaining excellent customer service.  |
| Role and Responsibilities: | * Carrying out remote assessments and where required follow up sessions
* Meet clinical and service based KPI’s
* Ability to manage complex presentations and escalate to the MCATS team appropriately
* Notes keeping in line with HCPC and CSP guidance
* Moderate IT literacy required
 |
| Clinical Governance:(where applicable) | To ensure all treatment and documentation is in line with HCPC and CSP standards. Practice in line with relevant internal policies (e.g. serious diagnosis policy and incident reporting).  |
| Training and supervision: | Established training and supervision programme encompassing 1:1, group, and self-directed training.  |
| Additional information: | Remote based work and suitable internet speeds will be required. IT equipment will be provided.  |

# Person specification

|  |  |  |
| --- | --- | --- |
|  | **Essential** | **Desirable** |
| **Qualifications** | * + BSc or MSc (pre-reg) in Physiotherapy
 |  |
| **Experience** | * + Previous experience as an MSK Physiotherapist
 | * + Previous experience in an NHS setting
	+ Previous experience in a telehealth setting
 |
| **Skills/knowledge** | * IT literate – strong level required
 |  |
| **Specialist training** |  | * + CPD that includes psychologically informed physiotherapy practice such as motivational interviewing or health coaching
 |
| **Personal competencies and qualities** | * Excellent verbal and written communication skills
* High level of enthusiasm and motivation
* Ability to work individually or within a team and foster good working relationships
* An awareness of and commitment to supporting and facilitating diversity and inclusion
* Ability to work under pressure
* Excellent time management skills
 |  |

# Version Control

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Owner: | Human Resources | Review: | Annually | Classification: | 1 (Proprietary) |
| Author: | Human Resources | Version: | V1.1 | Status: | PUBLISHED |
| Date Published: | 03/12/2019 | Code: | TBC |  |  |

|  |  |  |
| --- | --- | --- |
| Version: | Date: | Summary of Changes |
| V1.1 | 03.12.19 | Document copied onto authorised VHG branded Policy Template (original had no coding) |
|  |  |  |
|  |  |  |