Massage Therapist

## Job details

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| Job title: | Massage Therapist |
| Department: | Private MSK |
| Location: | South London Clinics (Crystal Palace and/or Orpington) |
| Reporting to:  (job title only) | Private MSK Team Leader |
| Direct reports:  (job title only) |  |
| Accountable to:  (where applicable) |  |
| Responsible to:  (where applicable) |  |
| Job purpose: | To deliver excellent massage therapy services to a broad customer base within our private service. To build and maintain your own caseload. To be able to take ownership of clinical development with support of a dedication team leader and keen to develop. |
| Role and Responsibilities: | * + To carry out high-quality massage therapy in line with your regulating body standards.   + To commit to delivering effective and patient centred assessments and massage treatments. With a focus on providing high levels of customer service and achieving rapid return to function.   + Awareness of own scope and identify when support is needed   + Maintain records in line with regulating body and Vita Health standards   + Maintain evidence of continual professional development   + Contribute to the wider functioning of Vita Health Group by demonstrating team orientated behaviours including supporting others; being solutions focussed and responding positively to change.   **Equality Diversity & Inclusion (EDI)**  We are proud to be an equal opportunities employer and are fully committed to EDI best practice in all we do. We believe it is the responsibility of everyone to ensure their actions support this with all internal and external stakeholders.   * Be aware of the impact of your behaviour on others * Ensure that others are treated with fairness, dignity and respect * Maintain and develop your knowledge about what EDI is and why it is important * Be prepared to challenge bias, discrimination and prejudice if possible to do so and raise with your manager and EDI team * Encourage and support others to feel confident in speaking up if they have been subjected to or witnessed bias, discrimination or prejudice * Be prepared to speak up for others if you witness bias, discrimination or prejudice |
| Clinical Governance:  (where applicable) | To ensure all treatment and documentation is in line with regulatory body standards. Practice in line with relevant internal policies (e.g. serious diagnosis policy, chaperone policy and incident reporting). |
| Training and supervision: | Dedicated 1-2-1 support with Team Leader, monthly supervision. Twice yearly performance reviews. |
| Additional information: | The role will involve face to face work at our Crystal Palace clinic and/or Orpington clinics.  Occasional requirements to provide clinical cover at other VHG clinics as required. |

## Person specification

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|  | **Essential** | **Desirable** |
| **Qualifications** | Sports Massage Certification  Registration with a regulatory body |  |
| **Experience** |  | Previous experience working as a massage therapist in a private setting. |
| **Skills/knowledge** | IT literate – intermediate level |  |
| **Specialist training** |  |  |
| **Personal competencies and qualities** | Excellent verbal and written communication skills  High level of enthusiasm and motivation  Ability to work individually or within a team and foster good working relationships  An awareness of and commitment to supporting and facilitating diversity and inclusion  Ability to work under pressure  Excellent time management skills |  |
| **Insurance** | Professional Liability Insurance |  |