Corporate MSK Development Physiotherapist

## Job details

|  |  |
| --- | --- |
| Job title: | Corporate MSK Development Physiotherapist  |
| Department: | Corporate Services |
| Location: | Greater London  |
| Reporting to: (job title only) | Corporate MSK Team Manager  |
| Direct reports: (job title only) | N/A |
| Job purpose: | To deliver remote and face to face assessments and evidence-based treatment (in an onsite occupational health setting) that will facilitate a client’s recovery. Capable to carry out MSK assessment, treatment and documentation in line with HCPC and CSP standards. Able to take ownership of clinical development with support of a competencies programme and a dedicated mentor and keen to develop.  |
| Role and Responsibilities: | **Clinical Standards*** Provide effective and evidence-based treatment including a clear treatment plan and documented Home Exercise Programme
* Maintain accurate and timely notes on each client episode within 24 hours of the appointment.
* With support and training, issue detailed Management Outcome Reports in-line with ACPOHE guidelines.
* Clinical outcome measures are achieved by all clinicians in line with National and CSP standards and NICE guidelines.
* Adhere to the company’s clinic cleanliness standards and dress policy
* Maintain registration with all relevant statutory bodies including the HCPC and CSP, and comply with the relevant Codes of Practice
* With support and training, possibility to cover other areas of the Corporate Service including workstation assessments, virtual physiotherapy assessments and treatment.

**Customer Service*** Help develop stakeholder relationships with key personnel at each contract.
* Satisfaction surveys are sent to all Discharged clients
* Awareness of the KPI’s at each site and how their individual performance impacts the Management Information for each customer
* Escalation of complaints, queries or SUI’s to your Line Manager as appropriate

**Team Working** * Regular attendance to In-service training, participating in sessions as required
* Work towards meeting clinical and service based KPI’s.
* Flexibility to cover additional contracts in the event of unexpected clinician absence
* Involvement in team projects that enhance service delivery.

 **Administrative*** Complete any administrative tasks relating to a client’s treatment (e.g. letters to specialists) or the overall running of the clinic or the business aims.
* Capturing accurate statistics on the service utilisation, clinical presentation and customer satisfaction through timely completion and submission of surveys.
* Awareness of own scope of practice and identify when support is needed.
 |
| Clinical Governance:(where applicable) | * To ensure all treatment and documentation is in line with HCPC and CSP standards. Practice in line with relevant internal policies (e.g. serious diagnosis policy and incident reporting).
 |
| Training and supervision: | * Detailed Graduate development competencies programme
* Close supervision and guidance from allocated clinical mentor
* Regular Watched Assessments and audits to clinical notes and reports.
* Supervision and clinical case management as required.
* Clinic shadowing.
* Attendance to weekly in-service CPD sessions
* Access to learning platform – the knowledge with MSK and Occupational Health training modules.
 |

## Person specification

|  |  |  |
| --- | --- | --- |
|  | **Essential** | **Desirable** |
| **Qualifications** | * + BSc or MSc (pre-reg) in Physiotherapy
 | * + Additional health related degree
 |
| **Experience** | * + Nil required
 | * + Rotation/experience in a MSK setting
 |
| **Skills/knowledge** | * IT literate – intermediate level minimum
 |  |
| **Specialist training** | * + Demonstrable skills and knowledge in Subjective & Objective Assessment of MSK conditions; Goal Setting; Rehabilitation & Exercise Prescription
 |  |
| **Personal competencies and qualities** | * Excellent verbal and written communication skills
* High level of enthusiasm and motivation
* Ability to work within a team, recognise scope of practice and escalate appropriately
* Ability to work under pressure
* Excellent time management skills
 |  |

# Version Control

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Owner: | Human Resources | Review: | Annually | Classification: | 1 (Proprietary) |
| Author: | Human Resources | Version: | V1.1 | Status: | PUBLISHED |
| Date Published: | 03/12/2019 | Code: | TBC |  |  |

|  |  |  |
| --- | --- | --- |
| Version: | Date: | Summary of Changes |
| V1.1 | 03.12.19 | Document copied onto authorised VHG branded Policy Template (original had no coding) |
|  |  |  |
|  |  |  |