Corporate MSK Development Physiotherapist

## Job details

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| Job title: | Corporate MSK Development Physiotherapist |
| Department: | Corporate Services |
| Location: | Greater London |
| Reporting to:  (job title only) | Corporate MSK Team Manager |
| Direct reports:  (job title only) | N/A |
| Job purpose: | To deliver remote and face to face assessments and evidence-based treatment (in an onsite occupational health setting) that will facilitate a client’s recovery. Capable to carry out MSK assessment, treatment and documentation in line with HCPC and CSP standards. Able to take ownership of clinical development with support of a competencies programme and a dedicated mentor and keen to develop. |
| Role and Responsibilities: | **Clinical Standards**   * Provide effective and evidence-based treatment including a clear treatment plan and documented Home Exercise Programme * Maintain accurate and timely notes on each client episode within 24 hours of the appointment. * With support and training, issue detailed Management Outcome Reports in-line with ACPOHE guidelines. * Clinical outcome measures are achieved by all clinicians in line with National and CSP standards and NICE guidelines. * Adhere to the company’s clinic cleanliness standards and dress policy * Maintain registration with all relevant statutory bodies including the HCPC and CSP, and comply with the relevant Codes of Practice * With support and training, possibility to cover other areas of the Corporate Service including workstation assessments, virtual physiotherapy assessments and treatment.   **Customer Service**   * Help develop stakeholder relationships with key personnel at each contract. * Satisfaction surveys are sent to all Discharged clients * Awareness of the KPI’s at each site and how their individual performance impacts the Management Information for each customer * Escalation of complaints, queries or SUI’s to your Line Manager as appropriate   **Team Working**   * Regular attendance to In-service training, participating in sessions as required * Work towards meeting clinical and service based KPI’s. * Flexibility to cover additional contracts in the event of unexpected clinician absence * Involvement in team projects that enhance service delivery.     **Administrative**   * Complete any administrative tasks relating to a client’s treatment (e.g. letters to specialists) or the overall running of the clinic or the business aims. * Capturing accurate statistics on the service utilisation, clinical presentation and customer satisfaction through timely completion and submission of surveys. * Awareness of own scope of practice and identify when support is needed. |
| Clinical Governance:  (where applicable) | * To ensure all treatment and documentation is in line with HCPC and CSP standards. Practice in line with relevant internal policies (e.g. serious diagnosis policy and incident reporting). |
| Training and supervision: | * Detailed Graduate development competencies programme * Close supervision and guidance from allocated clinical mentor * Regular Watched Assessments and audits to clinical notes and reports. * Supervision and clinical case management as required. * Clinic shadowing. * Attendance to weekly in-service CPD sessions * Access to learning platform – the knowledge with MSK and Occupational Health training modules. |

## Person specification

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|  | **Essential** | **Desirable** |
| **Qualifications** | * + BSc or MSc (pre-reg) in Physiotherapy | * + Additional health related degree |
| **Experience** | * + Nil required | * + Rotation/experience in a MSK setting |
| **Skills/knowledge** | * IT literate – intermediate level minimum |  |
| **Specialist training** | * + Demonstrable skills and knowledge in Subjective & Objective Assessment of MSK conditions; Goal Setting; Rehabilitation & Exercise Prescription |  |
| **Personal competencies and qualities** | * Excellent verbal and written communication skills * High level of enthusiasm and motivation * Ability to work within a team, recognise scope of practice and escalate appropriately * Ability to work under pressure * Excellent time management skills |  |

# Version Control

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| Owner: | Human Resources | Review: | Annually | Classification: | 1 (Proprietary) |
| Author: | Human Resources | Version: | V1.1 | Status: | PUBLISHED |
| Date Published: | 03/12/2019 | Code: | TBC |  |  |

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| Version: | Date: | Summary of Changes |
| V1.1 | 03.12.19 | Document copied onto authorised VHG branded Policy Template (original had no coding) |
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