Remote MSK Physiotherapist

## Job details

|  |  |
| --- | --- |
| **Job title:** | Remote MSK Physiotherapist  |
| **Department:** | Corporate MSK |
| **Location:** | Remote/Home Based |
| **Reporting to:** **(job title only)** | Corporate MSK Team Manager |
| **Job purpose:** | To carry out telephone/video-based physiotherapy assessments, treatments and case management to a wide variety of MSK patients referred from Private medical legal and Occupational health customers. The role would work under the direct supervision of the Corporate MSK Team Manager and be supported by the Clinical Team through a Clinical Supervisor. |
| **Role and Responsibilities:** | * Carry out remote assessments MSK patients in line with CSP and HCPC standards of practice
* Provide evidence-based treatment and management of patients to achieve rapid return to function and/or work
* Use outcome measures to demonstrate treatment effect
* Liaise with referrers, employers and other health professionals to support return to function and provide OH recommendations including return-to-work plans
* Maintain records in line with CSP core standards and Vita Health standards
* Ensure appropriate consent to assess, treat and report is obtained
* Efficient case management of caseload
* Commitment to person-centred approach
* Ability to manage patient expectations and follow internal targets
* Follow internal operational procedures to facilitate data collection on Case Management system
* Actively participate in case reviews
* Commit to auditing schedule
* Keep up to date with evidence-based practice/guidelines
* Maintain evidence of continual professional development

**Equality Diversity & Inclusion (EDI)**We are proud to be an equal opportunities employer and are fully committed to EDI best practice in all we do.  Vita Health Group has several initiatives in place to achieve this including our Zero Tolerance Policy, Code of Conduct, Freedom to Speak Up Guardians, and more. We believe it is the responsibility of everyone to ensure their actions support this goal with all internal and external stakeholders.  * Be aware of the impact of your behaviour on others.
* Ensure that others are treated with fairness, dignity, and respect.
* Maintain and develop your knowledge about what EDI is and why it is important.
* Be prepared to challenge bias, discrimination, and prejudice when possible, and raise with your manager, the EDI & Sustainability team, or the Freedom to Speak Up Guardians.
* Encourage and support others to feel confident in speaking up if they have been subjected to or witnessed bias, discrimination, or prejudice.
* Be prepared to speak up for others if you witness bias, discrimination, or prejudice.
 |
| **Additional information:** | * Some travel including occasional overnight stays may be required.
* Some roles may include on-site contract cover dependent on location (as required)
* Key performance Indicators include:
* Clinical Outcomes
* Patient Satisfaction
* Pathway Optimisation
* Operational factors such as utilisation
 |

## Person specification

|  |  |  |
| --- | --- | --- |
|  | **Essential** | **Desirable** |
| **Qualifications** | * Degree in physiotherapy
* HCPC and CSP memberships
 | * Further qualifications, training or CPD within the Occupational Health field
 |
| **Experience** | * 3 years’ previous UK experience as an MSK Physiotherapist
 | * + Experience in health coaching
 |
| **Skills/knowledge** | * IT literate – intermediate level minimum - using electronic patient management systems
* Experience working in a fast-paced environment
 | * + Experience in diary management
	+ Experience in managing a large caseload
	+ Experience in corporate healthcare
	+ Previous Remote working
	+ Speaks another language
 |
| **Personal competencies and qualities** | * Excellent verbal and written communication skills
* High level of enthusiasm and motivation
* Ability to work individually or within a team and foster good working relationships
* Ability to work under pressure
* Excellent time management and prioritisation skills
* Ability to deescalate potential complaints
* Excellent rapport building skills
* Familiarity and confidence assessing & coaching patients via video link
* An awareness of and commitment to supporting and facilitating diversity and inclusion
 |  |

# Version Control

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Owner: | Human Resources | Review: | Annually | Classification: | 1 (Proprietary) |
| Author: | Human Resources | Version: | V1.1 | Status: | PUBLISHED |
| Date Published: | 03/12/2019 | Code: | TBC |  |  |

|  |  |  |
| --- | --- | --- |
| Version: | Date: | Summary of Changes |
| V1.1 | 03.12.19 | Document copied onto authorised VHG branded Policy Template (original had no coding) |
| V1.2 | 06/08/20 | Updated to include diversity and inclusion statement |
| V1.3 | 26/8/22 | Updated to include more specific essential and desirable skills and experience |